

RESIDENTS' RIGHTS

As a Resident of a long-term care facility you have the right:

- To be informed of & participate in your plan of care.
- To choose your own physician.
- To be treated with dignity & respect.
- To be free from restraints.
- To keep and use personal possessions, as space allows.
- To share a room with your spouse, if desired.
- To receive written notice before a room or roommate change.
- To choose your activities, both inside & outside the facility.
- To decide when you go to bed & when you wake up.
- To receive visitors or refuse visitors.
- To manage your financial affairs.
- To view your personal & medical records.
- To have access to the use of a telephone.
- To send and receive mail.
- To view the most recent facility survey results.
- To privacy and confidentiality.
- To a safe, clean, comfortable & homelike environment.
- To file a complaint with the facility or other agencies and have action taken on those complaints.
- To be free from abuse, neglect, misappropriation of property and exploitation.
- To be free from arbitrary discharge.
- To view your own records and receive a copy of those records, if desired.
- To be informed about the services and fees of the facility before you move in.
- To access the Internet or other forms of electronic means of communication to the extent available.



State of Nebraska
Department of Health and Human Services
Long-Term Care Ombudsman Program